



HEALTHCARE

Our mission is to provide Flawless ExecutionSM as the enabling process your physicians, nurses and administrative teams utilize to improve safety and reduce medical errors by breaking down silos and improving communication, collaboration and teamwork. How? By delivering one or more of our trademark programs:

FLAWLESS HEALTHCARE

60 Minute Multi-Media Keynote Speech

A high-energy, multimedia keynote will explore the Flawless Execution ModelSM and how the model relates to the demanding and changing healthcare business. For the last 20 years, the World Healthcare Organization and other medical organizations have recognized that the improvements in teamwork, communication and collaboration that dramatically improved aviation safety since the 1980's directly relate to many of the challenges facing the healthcare industry. Today, many medical units are using techniques from the aviation community and specifically the Flawless Execution ModelSM to dramatically improve the way their teams perform.

FLAWLESS HEALTHCARE - LOCKED Teams

60 Minute Multi-Media Keynote Speech

This high-energy keynote will explore the LOCKED on Team concepts and focus on understanding and creating the keys to high performing teams that plan for and execute in the high-stress Healthcare environment while mitigating the effects of Task Saturation.

FLAWLESS HEALTHCARE - Unit Workshop

One Day Interactive Workshop

This interactive, fast-paced team building workshop will enable your teams to identify teamwork opportunities, create a unit rhythm of planning and debriefing to improve performance, and develop and implement a custom, personalized Plan of the Day to define, align and assign actions and activities amongst and between unit teams and staff. We conclude with an optional fun, lively teambuilding activity sure to leave attendees with a smile.

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Hear what our Healthcare clients have said about the results of **FLAWLESS HEALTHCARE**:

“The Patient Fall Team routinely uses the STEALTH model to conduct the debriefing of a fall event. It fits so well and has in fact been adopted system wide as the standard.”

“The Code Blue and Stroke Teams are using the STEALTH debriefing process to improve. It is amazing that as we have created a culture of debriefing, new and less assertive members of the team are speaking up more and bringing their ideas to the operation.”

“The overall culture has adopted an attitude of, When something is wrong, we stop and debrief, and then fix the problem.”

*Surgery Units: “We have more involvement in the room, stronger interaction with doctors.”
“Members are more assertive closing the loop.”*

Clinical Coordinators: “We see staff bring up areas and say, ‘Can we do better?’”

Nurse Assistants: “Less experienced employees are more willing to step up and get involved; it creates almost a ‘reward’ environment.”

Want to learn more?
Email Scott Leonard
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or call (404) 835-3500 today!